

# Change your support account password

If you forgot your support account password, you can change it yourself using [our password reset tool](#)



Enter your email address, tick the captcha checkbox and click the *Send* button to receive an email with the password reset link.



It might take 1 minute for the email to arrive.



Please take notice of our password policy when entering your new password, tick the captcha checkbox and click the *Send* button



This message will be displayed when the new password doesn't comply with our password policy.



Password has been changed successfully.

From:  
<https://wiki.netyce.com/> - **Technical documentation**

Permanent link:  
[https://wiki.netyce.com/doku.php?id=maintenance:accounts:change\\_idap\\_password](https://wiki.netyce.com/doku.php?id=maintenance:accounts:change_idap_password)

Last update: **2024/07/03 12:31**

